



2926 NE Catawba Road, Port Clinton, OH 43452

419-797-9907

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cedarlanerpark.com

Park Information & Procedures

PARK INFO: Our park billing address is listed above. Please do not use the campground's address to receive personal items unless arrangements have been made in advance. In addition to our website, current information can be found on our Facebook page. The park is open from May 1st until October 15th and offer both seasonal and transient camping for tents, RVs, and cabin/park model rentals. We are a family owned business who are passionate to provide fun to the families who camp at our park. Please see our large bulletin board for area information, park information, and any trailers for sale by owner. Next to the store is our activities bulletin board with our current event/activities schedule.

CAMP STORE: Store hours may vary before and after our peak season, but is typically open until 10pm (see posted hours). We offer a wide variety of convenient items, snacks, toiletries, toys, gifts, souvenirs, and Cedarlane merchandise. Our snack bar offers breakfast muffins and pastries, specialty coffees, tea, pizza, slushies, and hand-dipped ice cream. We also have a propane fill station and sell fire wood by the bundle or tractor bucketful.

POOL AREAS: Our heated pools are open from Memorial Weekend until Labor Day weekend. Hours are 10am until 10pm, weather depending. We offer a wading pool, adult pool (ages 18 and up), and a family pool with adjacent sprayground. All pool users must acquire a wristband from store personnel daily and wear proper swim attire. Access to these pools are included for those listed on a seasonal or transient campsite reservation. Any registered guests not listed on a reservation can purchase a pool pass. See our Additional Services for pricing. All pool areas prohibit smoking, glass bottles, and pets. No lifeguard is on duty – swim at your own risk. We recommend that all people, especially children, swim accompanied. Cedarlane staff reserves the right to deny pool access to anyone or vacate the pool area(s) for any reason. An emergency phone is located under the covered patio at the store.

BOATS & FISH CLEANING: The office will assign a boat storage space for an additional fee and give you a tag for the driver's side of the trailer near the hitch. Watercraft and storage trailers are not permitted at your site. The fish cleaning area is for Campsite Users only. Fish waste must be in tied bags and disposed in the fish dumpster. Please do not clean fish at your site.

VISITORS: Camp Operator reserves the right to limit the number of guests and/or vehicles in the park or to a site. Visitors may be registered only during the posted Store Hours—please make your guests aware of this policy. We ask that you pre-register your guests with the office as personnel will not permit entrance for visitors if we do not have prior permission. Either meet your guest in the office to register them, or call ahead. All visitors must park in overflow parking areas and abide by campground rules and procedures. Guest fees may apply and do not include pool access. See *Pool Areas* for more information.

VEHICLES & ROADWAYS: Camp operator will not be held responsible for accidents. Drivers must use caution and maintain the 5mph speed limit. All vehicles must have an up to date Cedarlane car pass or sticker visibly posted on the lower right corner of the vehicle's windshield. A gate card may be assigned to any camper on your reservation or agreement who pays a deposit for the card. Do not allow others to use your card, even if they have one that isn't working—there is a reason it is invalid. Misuse of the card may result in termination of your reservation or agreement. Past due balances will result in Camp Operator voiding all cards and access to the pools until the balance is paid in full. Golf Carts are no longer permitted. The existing golf carts are permitted on a part-time basis. They may not be transferred to another owner or site. Allowing other campers to use your golf cart will result in immediate removal of the cart without refund of the golf cart fee and may result in termination or your agreement. There is a separate Golf Cart Policy that registered campers will receive at the beginning of every season. The golf cart may not be used until this policy is signed and filed with the office along with proof of insurance.

RESTROOM & SHOWER BUILDINGS: Our public restroom and shower buildings are located throughout the park. They are maintained regularly by our grounds staff; however, if something needs our attention, please notify the office and we will address it immediately. Located above the store is our Seasonal Guest Shower House. It is accessed by shower card only. See the office to obtain a card in exchange for a refundable cash deposit.

PARK TRASH DUMPSTERS: Located at the front entrance and next to the fish cleaning building, these dumpsters are for day to day trash only. Large items, chemicals, light bulbs, batteries, etc are not to be disposed on our dumpsters. Any landscaping brush should not be disposed in our dumpsters, please pile it along the road at your site and notify the office. They will make arrangements for our grounds crew to remove it for you.

TALK TO US! Our number one goal is to offer a clean, family friendly environment with top-notch service and amenities. If something is not to your liking, or if you notice something that we've missed, please let us know immediately! We'd like to have the opportunity to fix the issue and make things right so you may enjoy your stay. We understand that we are in a new culture of leaving reviews on social media. These reviews are much appreciated, but please give us the opportunity to address any issues immediately before you post. Too often we learn of mistakes on a social media post after the guest has left, and these are usually misunderstandings or mistakes that we could have fixed immediately. Our staff works very hard and is here to offer you a fun place to enjoy your family...please allow them the opportunity to assist you! ☺

February 22, 2018